

Pulmonary Fibrosis

FOUNDATION

Support Group Leader Network

Quarterly Teleconference

December 10, 2012

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Meeting Agenda

- Introductions
 - PFF staff on call
 - Support Group Leaders on call
- Announcements from the PFF
- Discussion Topics
 - Patient Education Days
 - When a support group member passes away

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Introductions

- PFF Staff Support Services Staff
 - Dolly Kervitsky, Vice President of Patient Relations
 - Courtney Firak, Support Services Coordinator
- Support Group Leaders on call
 - Name, Support Group name and location
 - How long has your support group has been active?
 - How long you have been leading your group?
 - Were you on our last teleconference?

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PFF Support Group Guidelines

We ask that you apply the following support group guidelines and best practices to your group and share these guidelines with your members.

- Promote an environment of respect for participants at all times.
- Maintain group confidentiality.
- Foster a caring environment to encourage understanding and sharing.
- Facilitate open communications and promote a safe forum to share frustrations, emotions, and concerns.
- Be sensitive to the feelings of others and consider the impact of your own words when speaking to the group.
- Focus your attention on those who are speaking to promote a supportive environment.
- Acknowledge and respect the different points of view that are presented during the meetings.
- Understand the value of sharing your personal experiences with the group while being aware that other members may deal with similar issues quite differently.

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Announcements from PFF

We've Moved!

**Our new address:
230 East Ohio Street, Suite 304
Chicago, Illinois 60611-3201**

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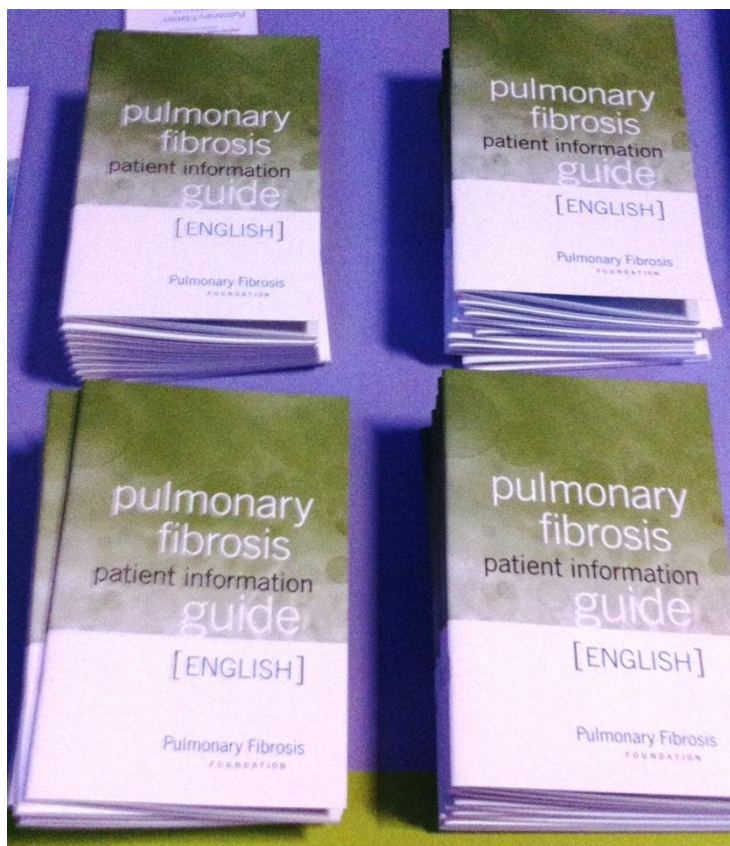
Announcements from PFF

- Leanne Storch Support Group Fund 2012
Awardees
- 2013 Funding Cycle Applications
 - May 1, 2013 to September 1, 2013

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Announcements from PFF



- Updated Patient Information Guides
- Now available in Spanish, French, Italian, German, and Brazilian Portuguese
- You can download the translated copies here: <http://www.pulmonaryfibrosis.org/patienthandbook>
- If you need copies for your support group, let Courtney know.

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Announcements from PFF

Save the Date! PFF Summit 2013 will be held December 5-7, 2013, in La Jolla, California



PFF DECEMBER 5-7, 2013
save the date

SUMMIT

2013 VISIT www.pffsummit.org

FROM BENCH TO BEDSIDE

LOCATION TO BE ANNOUNCED

PRESENTED BY Pulmonary Fibrosis
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Announcements from PFF

- Support Group Leader Resources on the PFF website:
<http://www.pulmonaryfibrosis.org/supportgroups/resources>
- Medical professionals for support groups
- Join Hershey, PA Support Group mailing list
 - Contact Anne Dimmock at adimmock@hmc.psu.edu or call 717.531.2925

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Discussion Topics:

- Patient Education Meetings
- What to do when a member passes away

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Future meetings

- Quarterly teleconferences tentative schedule
 - March/April 2013
 - June/July 2013
 - September/October 2013
 - In person meeting at the PFF's Summit 2013 in December
- Suggestions for future meeting discussion topics
- E-newsletters to go out to all support group leaders following the meetings and uploaded to our website under "Support Group Leader Resources"